

Why can't I see content that students have already redeemed?

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This is because the products are either locked or hidden in your teacher view. Here's how to identify and resolve it:

1. The product may be locked.

Locked materials are marked with a padlock icon below the title.

To allow students to access the content from the **<Class Materials>** section, you need to unlock it by clicking the padlock.

2. The content may be hidden from your Class Material view.

If you can't see the material, it may be hidden.

To view it, make sure to enable the **<Show locked>** option.

Once unlocked, the content will be available to both you and your students.
