

Why can't I see content that students have already redeemed?

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This is because the products are either locked or hidden in your teacher view. Here's how to identify and resolve it:

1. **The product may be locked.**

Locked materials are marked with a padlock icon below the title.

To allow students to access the content from the **<Class Materials>** section, you need to unlock it by clicking the padlock.

2. **The content may be hidden from your Class Material view.**

If you can't see the material, it may be hidden.

To view it, make sure to enable the **<Show locked>** option.

Once unlocked, the content will be available to both you and your students.
