Offline

11/21/2025 2:51 pm EST

✓ **Download mobile PWA**

✓ It is a feature that allows users to access study materials and complete activities without an internet connection. This feature is especially useful in environments with limited connectivity or to facilitate learning on the go.

ℹ The products available for download are:
- eBooks
- Activities from Author

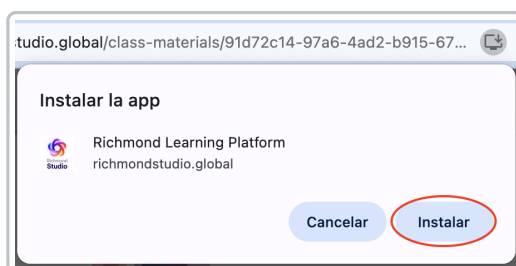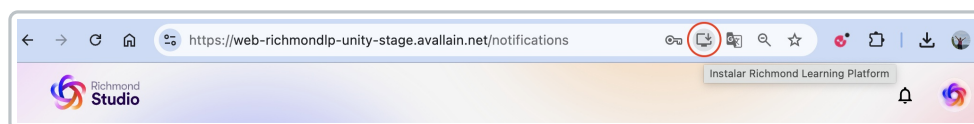🔔 Important: If you are a user accessing through EDi, the PWA is not available at the moment.

Offline Functionality in Richmond Studio

App Download
- The application must be downloaded through the Progressive Web App (PWA).

Chrome:
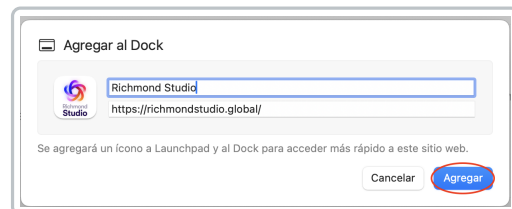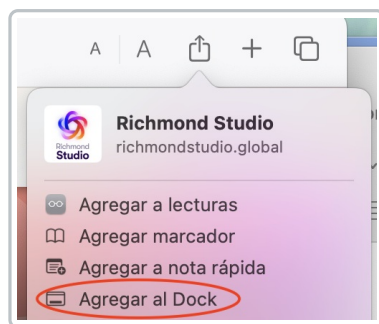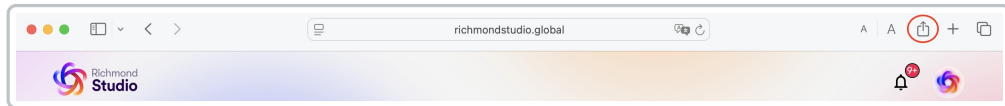- The PWA can be found in the address bar with the icon**<Install -> Click Install>**.

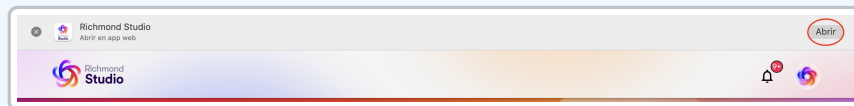Once the application is downloaded, it can be accessed from the address bar.

- The PWA is downloaded via the option **<Share -> Add to Dock -> Click Add>**.

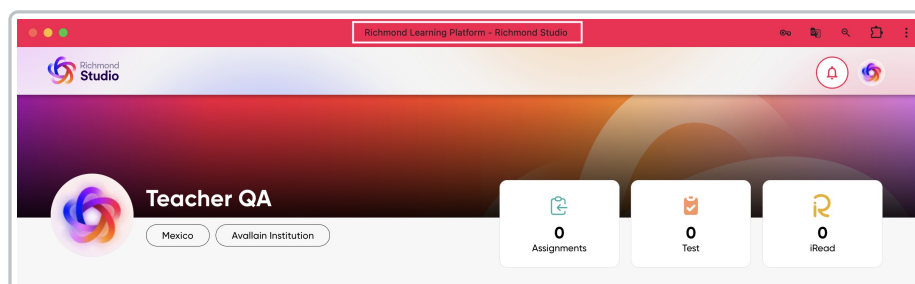Once the application is downloaded, it can be accessed from the access banner.

It has been discovered that on iOS, the PWA looks different depending on the browser it was installed from. If installed via Chrome, the header issue remains, but if installed via Safari, it looks correctly.

It is recommended that iOS users install the PWA using Safari for a better experience

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How can I tell that I am in the application?

- When a user is using the application, a banner appears at the top indicating this.

The option to download activities is only available through the application.

| Vocabulary 1.1 | ⬇ Descargado ⚪ | - |
| Grammar 1.2 | ⬇ Por descargar⚪ | - |

Pre-download of Content

- The user selects the resources they want to use offline on the platform (e.g., activities, readings, etc.).
- These are saved to the device through the <My Downloads> option, which centralizes all the downloaded material.

Note: In the first stage, it will work like <Netflix> does today, where a special section opens with the downloads made.
In a second stage, it will be possible to navigate the site (structures) as <Spotify> does today.

Offline Usage

- Once downloaded, the content can be opened and used normally, even without an internet connection.
- Activities can be completed, and the system saves the responses locally.

Automatic Synchronization

- When the user reconnects to the internet, Richmond Studio synchronizes the locally saved data with the platform:
  - Sends grades.
  - Updates the Markbook.

Optimized UI/UX

- The latest update includes a more intuitive interface for offline work:
  - Clear indicators of what is available offline.
  - Centralized management via My Downloads.
  - Improved navigation and design optimized for mobile and tablet use.

Your browser does not support HTML5 video.